



# Compliance Central with FDA Center Compliance Directors: Part I

**Donald Ashley**, Director, Office of Compliance, Center for Drug Evaluation and Research, FDA  
**Erin Keith**, Associate Director for Compliance and Quality, Center for Devices and Radiological Health, FDA

**Melissa Mendoza**, Deputy Director, Office of Compliance and Biologics Quality, Center for Biologics Evaluation and Research, FDA

*Moderated by* **Thomas J. Cosgrove**, Partner, Covington & Burling LLP

# **Compliance Central with FDA CDER Compliance Director**

**Donald D. Ashley, J.D.**

Enforcement, Litigation and Compliance Conference  
December 11, 2019



# Strategic Areas



# Concept of Operations

Goal: Create and implement a formalized and streamlined facility evaluation and inspection program

## 90-day Classification Letter

- Rate of classification letters issued by FDA in 90 days from close of inspection

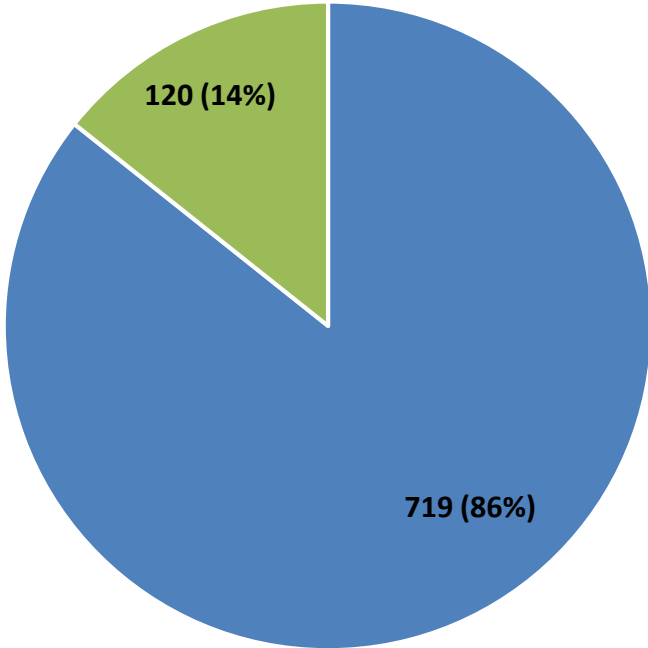
## OAI Regulatory Actions

- Rate of OAI regulatory actions completed in 6 months from the closing of the inspection

# Key Performance Indicators

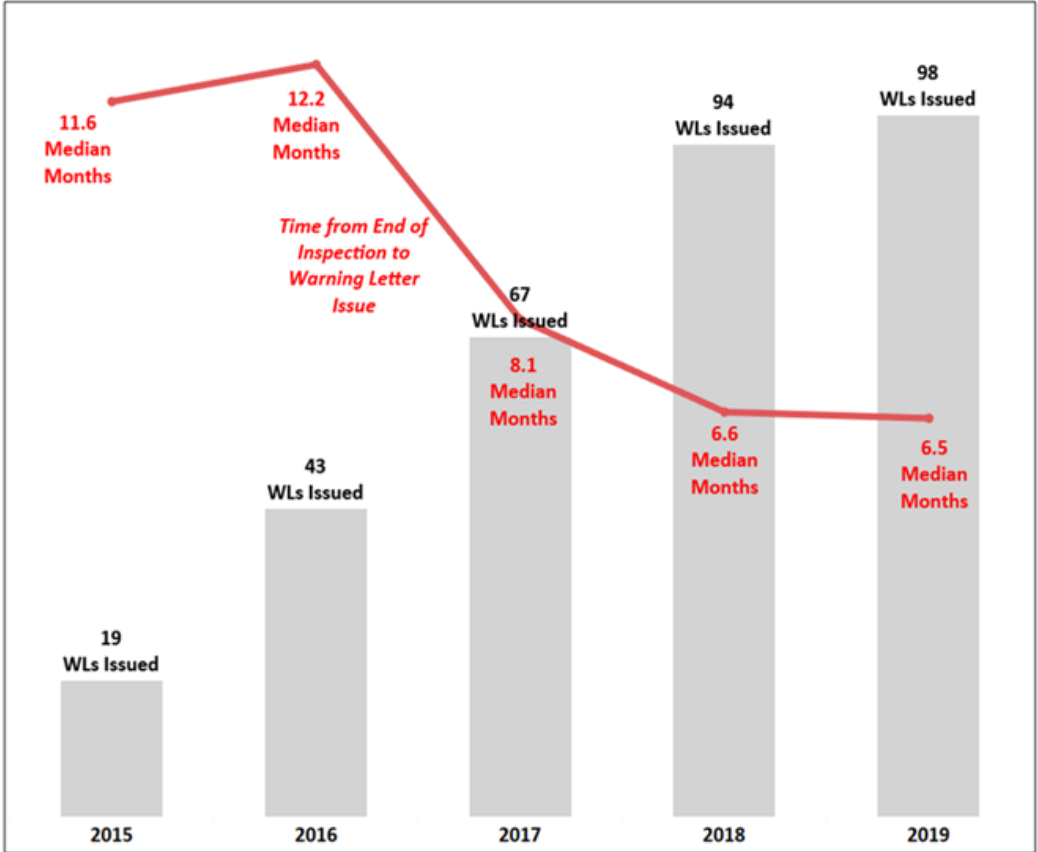
## 90-day Classification Letters in FY 19

839 classification letters issued in FY19



■ Met 90-day target ■ Missed 90-day target

## FY 2015-2019: Overall median 44% improvement in time to issue warning letters from the end of inspection



# Total CGMP Warning Letters by Country: FY 2019



WARNING LETTER

The logo for the U.S. Food and Drug Administration (FDA), consisting of the letters "FDA" in white on a blue square background.

# **Greenbrier International, Inc dba Dollar Tree**

MARCS-CMS 574706 – NOVEMBER 06, 2019

**“Considering that FDA has found a pattern of drug manufacturers with serious CGMP violations in your supply chain, in response to this letter, provide a detailed plan to ensure you do not receive or deliver adulterated drugs in interstate commerce, in violation of section 301 (c) of the FD&C Act, 21 U.S.C. 331(c).”**

**“You are responsible for ensuring that the drugs you distribute are manufactured in compliance with all relevant CGMP requirements for drugs. Up to date information regarding import alerts can be found at the following FDA website: [https://www.accessdata.fda.gov/cms\\_ia/ialist.html](https://www.accessdata.fda.gov/cms_ia/ialist.html).”**

**“You are responsible for ensuring that the drugs you distribute are not adulterated, including ensuring that all drug manufacturers supplying Greenbrier with drugs have had release testing conducted in accordance with CGMP requirements.”**

- Excerpts from Greenbrier International Warning Letter



# FDA and DEA warn website operators illegally selling opioids

*First-of-its-kind joint warning letters target 10 websites*

**September 6, 2019**

**“Today’s effort is also noteworthy because while the FDA partners regularly with the DEA, this is the first time we have issued joint warning letters with them. This action further strengthens the warning to the operators of these websites....”**

*- Former Acting FDA Commissioner Ned Sharpless, M.D.*

**“Issuing these warning letters is not only an effort to deter the availability of dangerous illegal opioids, but it is also a testament to the close cooperation between DEA and FDA.”**

*- Acting DEA Administrator, Uttam Dhillon*



# First DSCSA Warning Letter: McKesson Corporation



February 7, 2019

“McKesson did not sufficiently respond to the notification that they may have distributed illegitimate products.”

“McKesson could not demonstrate that they took efforts to identify or quarantine additional illegitimate products that may have still been in their distribution facilities.”

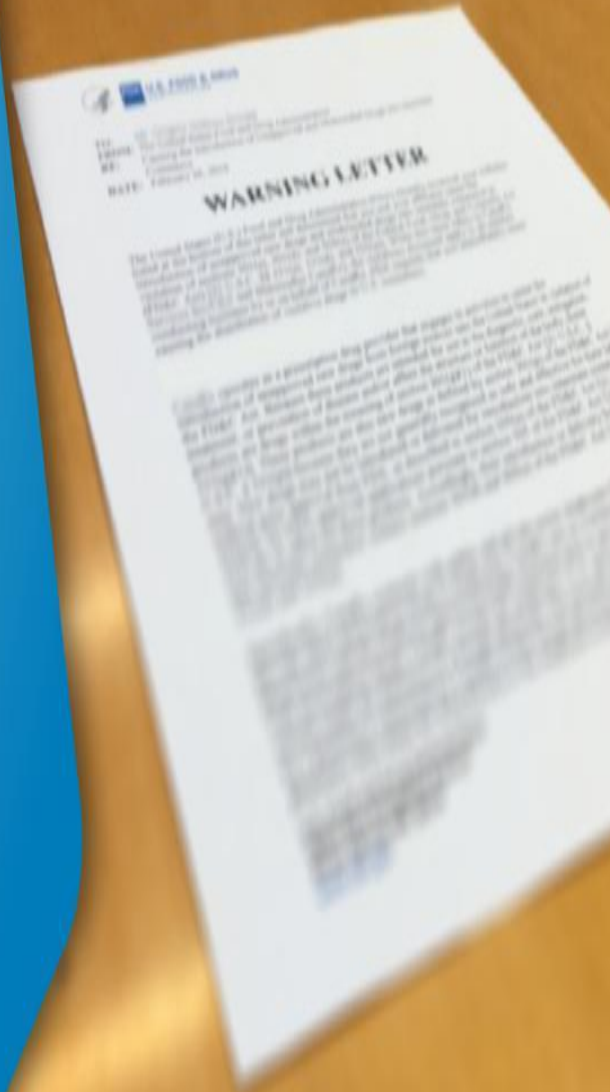
“[M]cKesson did not notify other pharmacy customers who may have received products with the same lot number or National Drug Code to make them aware of potential illegitimate product in the supply chain.”

- Former FDA Commissioner Scott Gottlieb, M.D. 9

# FDA issues warning letter



[www.fda.gov](http://www.fda.gov)



## FDA NEWS RELEASE



# **FDA warns 15 companies for illegally selling various products containing cannabidiol as agency details safety concerns**

*Violations include marketing unapproved new human and animal drugs, selling CBD products as dietary supplements, and adding CBD to human, animal foods*

**Federal court enters consent decree against Ranier's Rx Laboratory and owner for manufacturing purportedly sterile drug products in insanitary conditions**

*- FDA News Release February 6, 2019*

**Federal Judge enters consent decree against Texas compounder, Guardian Pharmacy Services**

*- FDA News Release March 12, 2019*

**Compounding Injunctions  
FY 2019**

**Federal court enters consent decree against Texas compounder, Pharm D Solutions, LLC to cease the manufacturing of drugs intended to be sterile due to insanitary conditions**

*- FDA News Release May 22, 2019*

**Federal judge enters consent decree against compounder PharMedium Services for violations at multiple facilities**

*- FDA News Release May 22, 2019*

# Homeopathic Drugs: A Risk-Based Approach to Enforcement



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**Drug Products  
Labeled as  
Homeopathic  
Guidance for FDA Staff  
and Industry**

*DRAFT GUIDANCE*

**This guidance document is being distributed for comment purposes only.**

Comments and suggestions regarding this draft document should be submitted within 90 days of publication in the *Federal Register* of the notice announcing the availability of the draft guidance. Submit electronic comments to <https://www.regulations.gov>. Submit written comments to the Dockets Management Staff (HFA-305), Food and Drug Administration, 5630 Fishers Lane, rm. 1061, Rockville, MD 20852. All comments should be identified with the docket number listed in the notice of availability that publishes in the *Federal Register*.

For questions regarding this draft document contact the Center for Drug Evaluation and Research (CDER) at 301-796-2089 or the Office of Communication, Outreach and Development (CBER), 800-835-4709 or 240-402-8010.

U.S. Department of Health and Human Services  
Food and Drug Administration  
Center for Drug Evaluation and Research (CDER)  
Center for Biologics Evaluation and Research (CBER)

October 2019  
Compliance

Revision 1

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**Action**

Notice; withdrawal.

**Summary**

The Food and Drug Administration (FDA or Agency) is announcing the withdrawal of Compliance Policy Guide Sec. 400.400 (CPG 400.400) entitled “Conditions Under Which Homeopathic Drugs May be Marketed,” which was issued in 1988.

**Dates**

The withdrawal is applicable October 25, 2019.

**For Further Information Contact**

Elaine Lippmann, Center for Drug Evaluation and Research, Food and Drug Administration, 10903 New Hampshire Ave., Bldg. 51, Rm. 6238, Silver Spring, MD 20993, 301-796-3600.

**Supplementary Information**

FDA is withdrawing CPG 400.400, entitled “Conditions Under Which Homeopathic Drugs May be Marketed,” which was issued in 1988. CPG 400.400 described an enforcement policy regarding homeopathic drug products.

# eDRLS Inactivation



**DEPARTMENT OF HEALTH AND HUMAN SERVICES**

**Food and Drug Administration**

[Docket No. FDA-2019-N-2374]

**Drugs Intended for Human Use That Are Improperly Listed Due to Lack of Annual Certification or Identification of a Manufacturing Establishment Not Duly Registered With the Food and Drug Administration; Action Dates**

**AGENCY:** Food and Drug Administration, HHS.

**ACTION:** Notice of intent.

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**SUMMARY:** The Food and Drug Administration (FDA or Agency) is announcing its intention to begin inactivating drug listing records that are improperly listed in accordance with FDA requirements because these drug listings are not certified as being active and up to date or are associated with a manufacturing establishment that is not currently registered with FDA. FDA's

**As of mid-November, eDRLS has inactivated over 15,200 NDCs belonging to firms that are no longer registered or no longer marketing the particular drug products**

## Center of Excellence

- Congress appropriated funds for FDA to create a “Compounding Quality Center of Excellence.”
- Goals:
  - Enhance engagement with outsourcing facilities
  - Bolster the quality of compounded drugs
  - Encourage adherence to higher quality standards to protect patient health







**U.S. FOOD & DRUG**  
ADMINISTRATION





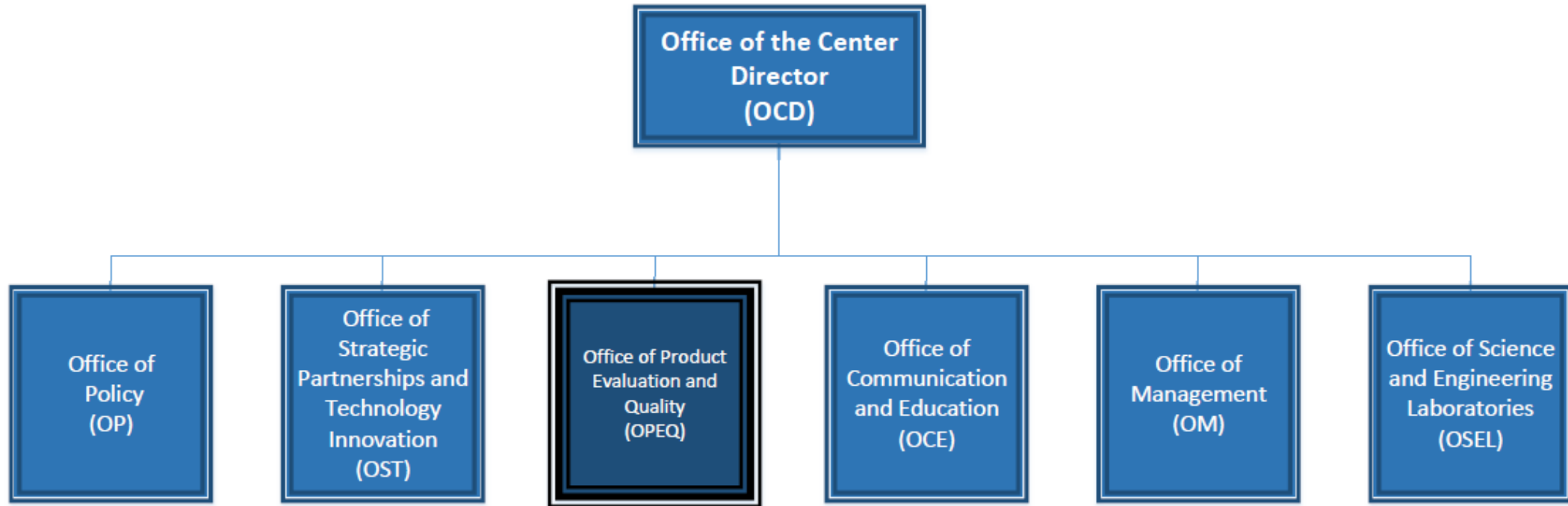
# Compliance and Quality

Office of Product Evaluation and Quality  
CDRH



Erin Keith  
OPEQ Associate Director, Compliance and Quality

# New CDRH Structure After Reorg Implementation



|  |              |  |        |  |          |  |        |  |      |  |               |
|--|--------------|--|--------|--|----------|--|--------|--|------|--|---------------|
|  | Super Office |  | Office |  | Division |  | Branch |  | Team |  | Program/Staff |
|--|--------------|--|--------|--|----------|--|--------|--|------|--|---------------|

# Office of Product Evaluation and Quality

Office of Device Evaluation (ODE)

Office of In Vitro Diagnostics and Radiological Health (OIR)

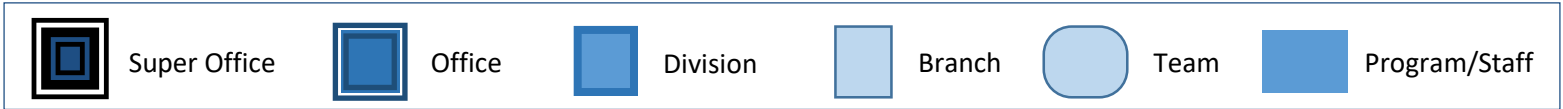
Office of Compliance (OC)

Office of Surveillance and Biometrics (OSB)

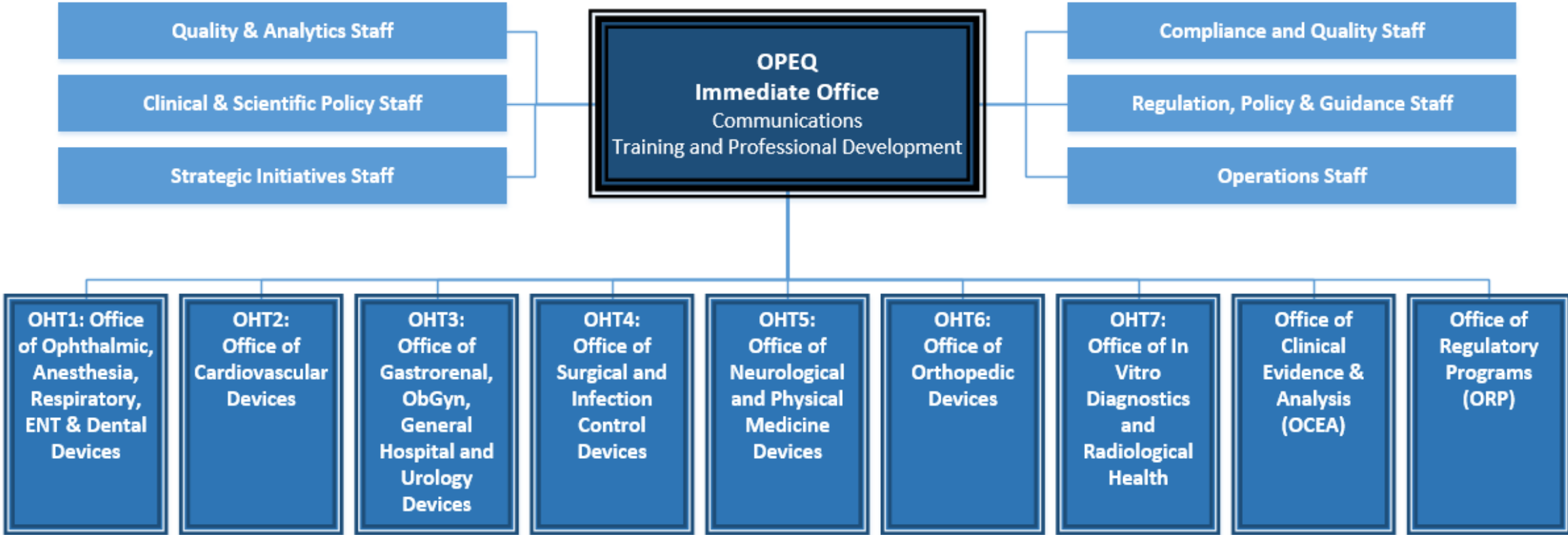
- OC, ODE, OIR and OSB reorganized into one Super Office (OPEQ)
- OPEQ has 9 offices



Office of Product Evaluation and Quality (OPEQ)

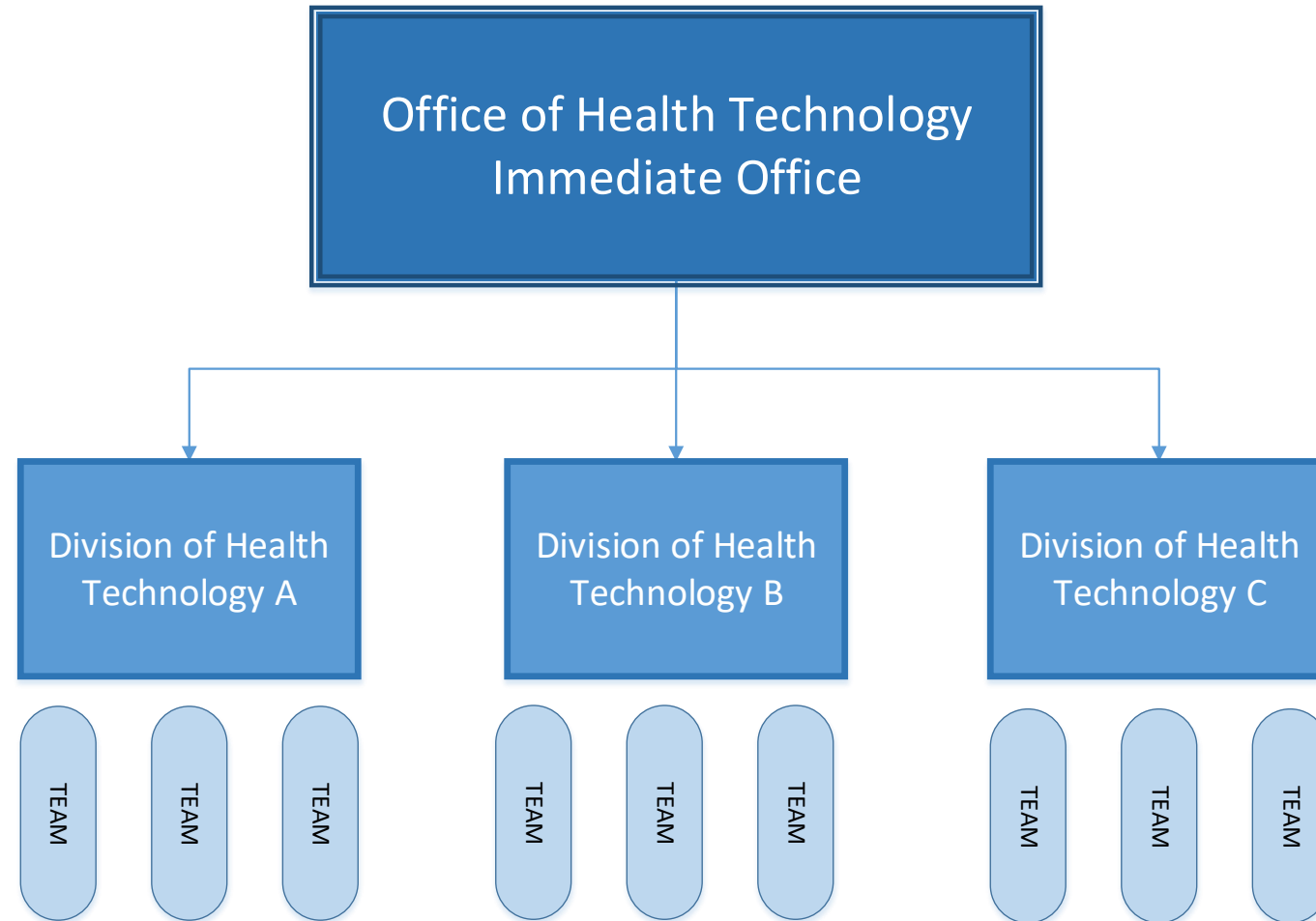


# Office of Product Evaluation and Quality

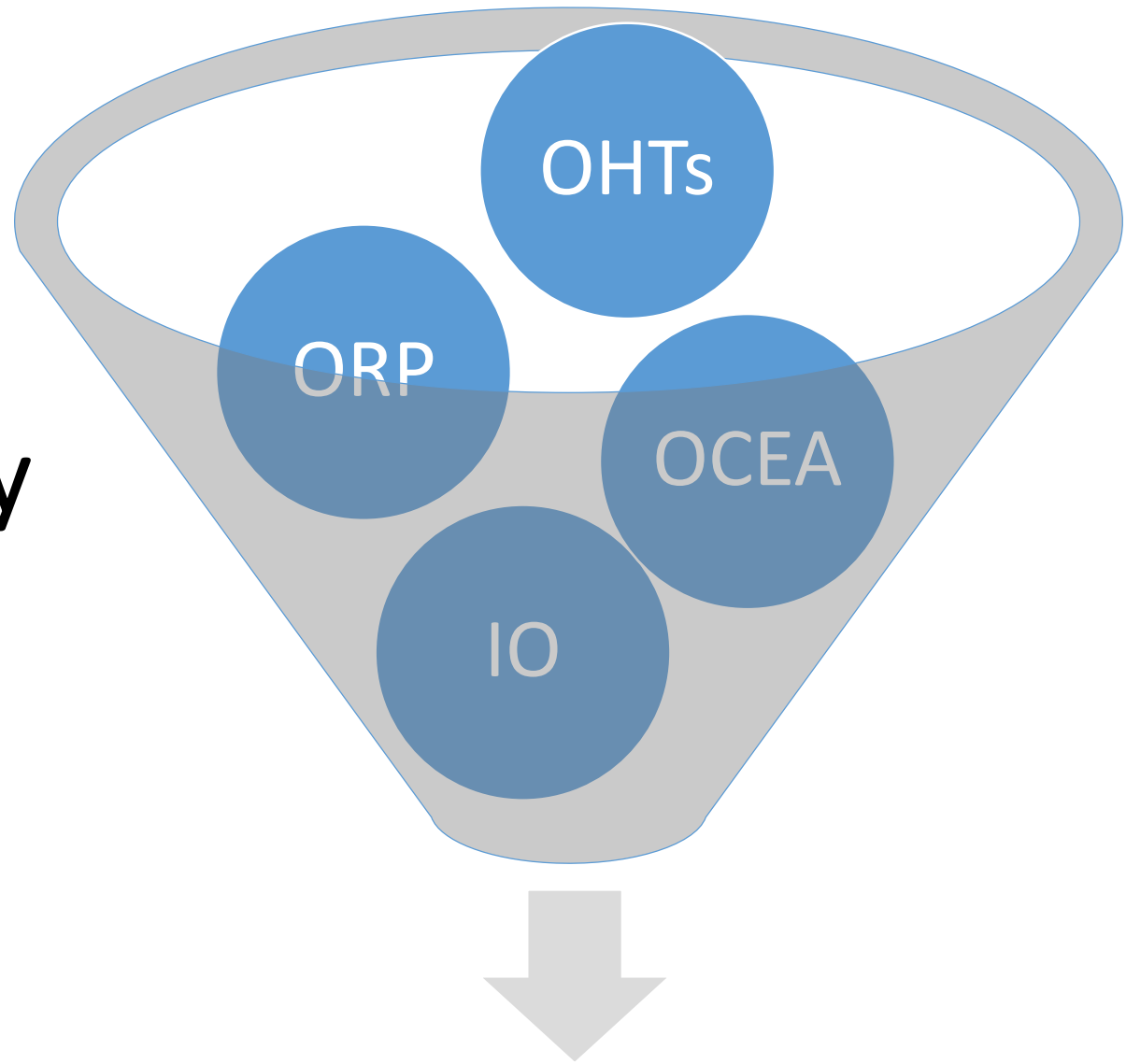


OHT= Office of Health Technology

# Generic Office of Health Technology (OHT)



# Compliance and Quality Programs in OPEQ



Compliance and Enforcement  
Actions



# OPEQ Compliance and Quality Program Contacts

| OPEQ Organization | Name/Title  | Email  | Responsibilities  |
|-------------------|---|--|---|
| Immediate Office  | Erin Keith<br>Associate Director for Compliance and Quality | <a href="mailto:Erin.Keith@fda.hhs.gov">Erin.Keith@fda.hhs.gov</a>               | Compliance and Quality Programs   |
| Immediate Office  | Patrick Weixel<br>Acting Senior Advisor                     | <a href="mailto:Patrick.Weixel@fda.hhs.gov">Patrick.Weixel@fda.hhs.gov</a>       | Compliance and Enforcement Strategy   |
| Immediate Office  | Francisco Vicenty<br>CfQ Program Manager                    | <a href="mailto:Francisco.Vicenty@fda.hhs.gov">Francisco.Vicenty@fda.hhs.gov</a> | Case for Quality  |
| ORP               | Sean Boyd<br>Director                                       | <a href="mailto:Sean.Boyd@fda.hhs.gov">Sean.Boyd@fda.hhs.gov</a>                 | Compliance Regulatory Programs  |
| ORP/DRP1          | Joshua Nipper<br>Director                                   | <a href="mailto:Joshua.Nipper@fda.hhs.gov">Joshua.Nipper@fda.hhs.gov</a>         | Submission Support Programs (PMA, HDE, 510k, Denovo, etc.)                  |
| ORP/DRP2          | Cesar Perez<br>Director                                     | <a href="mailto:Cesar.Perez@fda.hhs.gov">Cesar.Perez@fda.hhs.gov</a>             | Establishment Support Programs (Inspections, Audits, Imports, R&L, Exports) |
| ORP/DRP3          | Donna Engelman<br>Director                                  | <a href="mailto:Donna.Engleman@fda.hhs.gov">Donna.Engleman@fda.hhs.gov</a>       | Market Intelligence Programs (Recall, Shortages, Allegations and MDRs)      |



# OPEQ Compliance and Quality Program Contacts

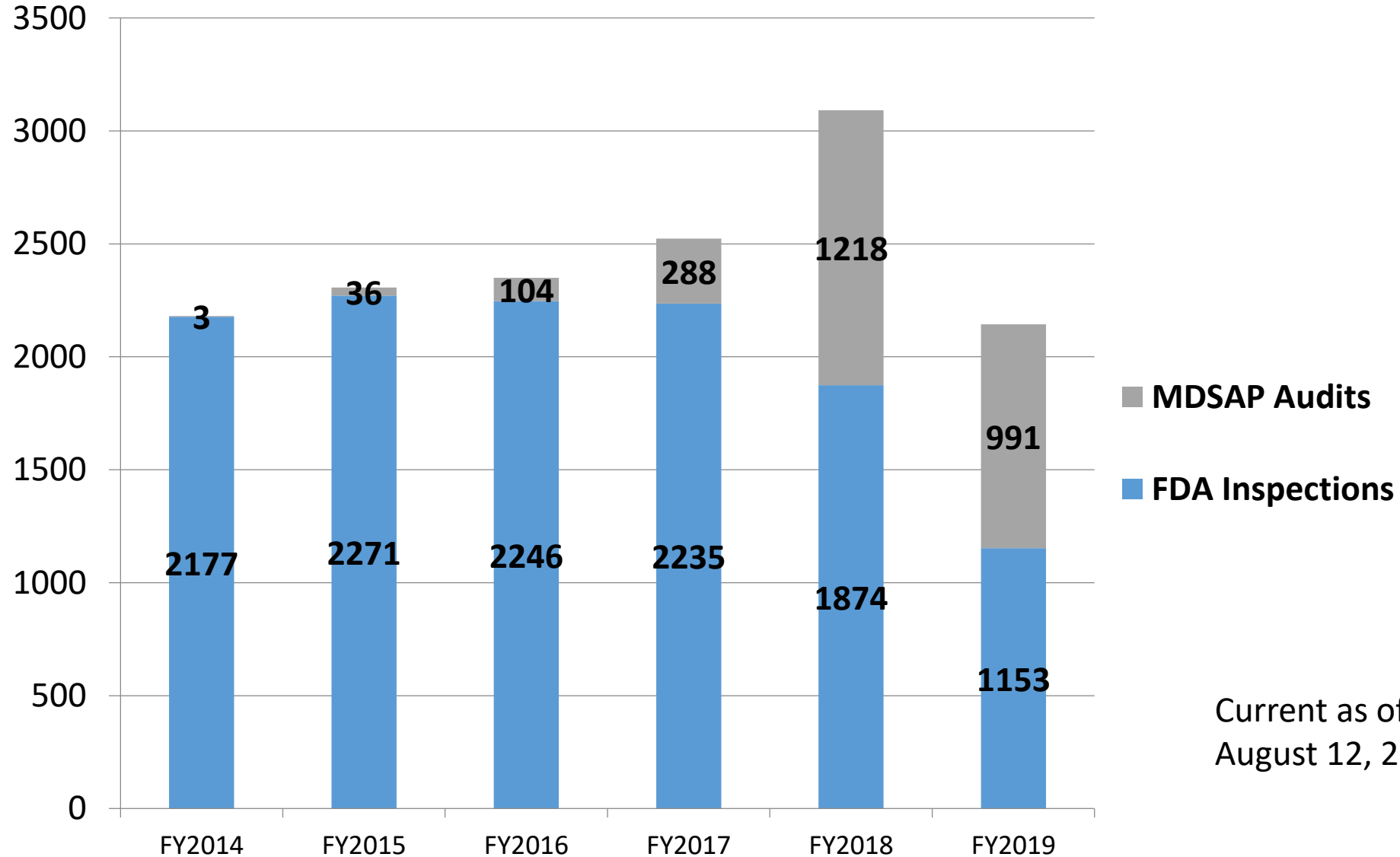
| OPEQ Organization | Name/Title                                | Email  | Responsibilities                |
|-------------------|---|--|---------------------------------|
| OCEA/DCEA1        | Adam Donat<br>Deputy Director             | <a href="mailto:Adam.Donat@fda.hhs.gov">Adam.Donat@fda.hhs.gov</a>                 | BIMO Programs                   |
| OHT1              | Keisha Thomas<br>Deputy Director          | <a href="mailto:Keisha.Thomas@fda.hhs.gov">Keisha.Thomas@fda.hhs.gov</a>           | OHT1 Compliance Lead            |
| OHT2              | William MacFarland<br>Deputy Director     | <a href="mailto:William.MacFarland@fda.hhs.gov">William.MacFarland@fda.hhs.gov</a> | OHT2 Compliance Lead            |
| OHT3              | Ann Ferriter<br>Associate Director        | <a href="mailto:Ann.Ferriter@fda.hhs.gov">Ann.Ferriter@fda.hhs.gov</a>             | OHT3 Compliance Lead            |
| OHT4              | Jennifer Stevenson<br>Deputy Director     | <a href="mailto:Jennifer.Stevenson@fda.hhs.gov">Jennifer.Stevenson@fda.hhs.gov</a> | OHT4 Compliance Lead            |
| OHT5              | Nina Mezu-Nwaba<br>Acting Deputy Director | <a href="mailto:Nina.Nwaba@fda.hhs.gov">Nina.Nwaba@fda.hhs.gov</a>                 | OHT5 Compliance Lead            |
| OHT6              | Raquel Peat<br>Director                   | <a href="mailto:Raquel.Peat@fda.hhs.gov">Raquel.Peat@fda.hhs.gov</a>               | OHT6 Compliance Lead            |
| OHT7              | Courtney Lias<br>Acting Deputy Director   | <a href="mailto:Courtney.Lias@fda.hhs.gov">Courtney.Lias@fda.hhs.gov</a>           | OHT7 IVD Compliance Lead        |
| OHT7/DRH          | David Dar<br>Acting Deputy Director       | <a href="mailto:David.Dar@fda.hhs.gov">David.Dar@fda.hhs.gov</a>                   | OHT7 Rad Health Compliance Lead |



# OPEQ Compliance and Quality Programs: Key Shifts in Focus

- Total Product Lifecycle Regulatory Approach
- Harmonization
- Voluntary Quality Improvement Programs

# Medical Device QS Surveillance Inspections and MDSAP Audits



Current as of  
August 12, 2019

# ISO 13485 and the FDA Quality System Regulation



- FDA announced its intention to harmonize and modernize the Quality System regulation for medical devices.
- The revisions will supplant the existing requirements with the specifications of ISO 13485:2016.
- The revisions will help harmonize domestic and international requirements.
- This approach is consistent with and complements MDSAP.

See [Unified Agenda: Harmonizing and Modernizing Regulation of Medical Device Quality Systems](#)

# Novel Approaches to Promoting Product Quality



**Case for Quality  
2011**



**MDIC  
Collaborative  
Forum  
2014**

## **Voluntary Quality Maturity Appraisal Pilot 2018**

- Third-party certified by Capability Maturity Model Integration Institute (CMMI) conducts appraisal
- Collaboration and feedback on quality objectives
- Removal from the surveillance work plan
- Reduction in manufacturing submission requirements and faster approval for implementation
- Waive some pre-approval inspections



- ✓ **23** participating firms
- ✓ **>40** appraisals
- ✓ **86%** report appraisal had a positive impact on product quality

# Case for Quality

Launched by the CDRH to address risks to patients by transitioning industry and the medical device ecosystem to a culture that prioritizes product quality and patient outcomes

Collaborative effort facilitated by the Medical Device Innovation Consortium (MDIC) to engage all stakeholders in the ecosystem to identify, implement, and incentivize ways to improve patient safety and outcomes through high-quality medical devices



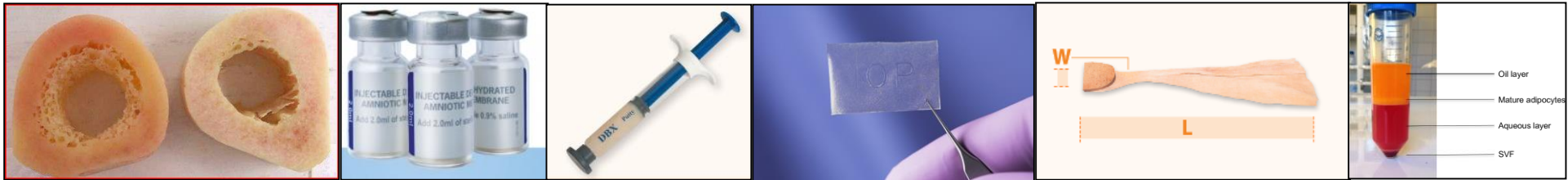
**Voluntary Improvement Program**  
 Voluntary pilot in which third party teams certified by the Capability Maturity Model Integration (CMMI) Institute conduct quality system maturity appraisals with the goal of driving continuous improvement and organizational excellence

**Enhance Data and Analytics**  
 Increase adoption of advanced product development technologies and practices  
 Increase use of objective performance metrics in oversight and decision making across ecosystem

**Adaptive Regulatory Framework**  
 Modernize regulatory oversight to increase agility, responsiveness, simplification, error-proofing, and enable continuous rapid improvement  
 Accelerate safety and innovation

# Questions

# CBER Compliance and Enforcement Update



December 11, 2019

**Melissa J. Mendoza, JD**

Deputy Office Director

Office of Compliance and Biologics Quality  
Center for Biologics Evaluation and Research  
United States Food and Drug Administration



# Injunction Entered:

***United States v. US Stem Cell Clinic LLC et al. (S.D. Fla.)***

Health

**FDA wins groundbreaking case against for-profit stem cell company**

FDA NEWS RELEASE

**Federal court issues decision holding that US Stem Cell clinics and owner adulterated and misbranded stem cell products in violation of the law**

***F.D.A. Can Act Against Stem Cell Clinic, Judge Rules***

A Florida judge says the agency is entitled to an injunction against a stem cell clinic that has blinded patients and challenged the government's authority to regulate it.

**Los Angeles Times**

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BUSINESS

**Column: Backing the FDA, a federal judge delivers a blow against bogus stem cell clinics**



**Ongoing Enforcement Action:**  
***United States v. California Stem Cell Treatment  
Center, Inc., Cell Surgical Network  
Corporation, et al. (C.D. Cal.)***

- Permanent injunction sought against California Stem Cell Treatment Center, Inc., Cell Surgical Network Corporation, and Elliot B. Lander, MD and Mark Berman, MD
- Defendants' SVF products used to treat a variety of serious diseases or conditions, including cancer, arthritis, stroke, ALS, MS, macular degeneration, Parkinson's disease, and COPD
- Products not approved for any use

# Recent Cases Follow:

- *United States v. Five Articles of Drug, ACAM 2000, Vaccinia Virus Vaccine, Live*, No. 17-11448 (C.D. Cal. Mar. 20, 2018)
- *United States v. Regenerative Sciences LLC*, 741 F.3d 1314 (D.C. Cir. 2014)



# What's New?

## Products From:

- Umbilical cord blood
- Umbilical cord tissue
- Adipose tissue (fat)
- Amniotic Fluid\*
- Multiple Sources Combined

Now Featuring:  
**EXOSOMES !**



# Compliance Snapshot

## November – December 2019



FDA orders Puerto Rico fertility clinic to cease operations immediately

# Warning Letter to Liveyon Labs, Inc. and Liveyon LLC – December 6

- Unlawfully processing and distributing unapproved products derived from umbilical cord blood
- <https://www.fda.gov/news-events/press-announcements/fda-sends-warning-companies-offering-unapproved-umbilical-cord-blood-products-may-put-patients-risk>



# Public Safety Notification – December 6

- On exosome products
- Reports of serious adverse events
- <https://www.fda.gov/vaccines-blood-biologics/safety-availability-biologics/public-safety-notification-exosome-products>



# Order to Cease Manufacturing – November 27

- CBER ordered Gynecology, Reproductive Endocrinology and Fertility Institute of Puerto Rico to cease manufacturing immediately
- Significant donor eligibility violations, including donor screening and testing
- Posed danger to health
- <https://www.fda.gov/news-events/press-announcements/fda-orders-puerto-rico-fertility-clinic-cease-manufacturing-immediately-significant-violations-pose>

# Untitled Letter to Chara Biologics, Inc. – November 26

- “[U]mbilical, cord tissue and amniotic membrane” product
- Marketed to parents of children with autism and young adults suffering from traumatic brain injury
- “Suitable for all forms of injection, to assist the body’s ability to repair and regenerate”
- Not approved for any use





# Untitled Letter to RichSource Stem Cells, Inc. – November 20

- Product described as a combination of amniotic fluid and membrane, Wharton’s jelly, and placental tissue
- Claimed to treat cancer, tumors, diabetes, Lyme’s disease, asthma, COPD, various orthopedic conditions, and “topical wound healing”
- Not approved for any use



**RICHSOURCE**<sup>®</sup>  
STEM CELLS, INC

# “It’s Come to Our Attention” Letters

- Over 20 Issued in November
- Brings total to over 80 issued since December 2018



**Thank you!**  
**Questions/Comments?**

**Contact Info:**  
**[Melissa.Mendoza@fda.hhs.gov](mailto:Melissa.Mendoza@fda.hhs.gov)**



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